

# REVOLUTIONIZING KYC WITH SAAS THE FUTURE OF CUSTOMER ONBOARDING



The IRF Solutions IDOK service ensures regulatory compliance through operator-assisted online identification. This SaaS solution offers a flexible, usage-based monthly subscription model and can be seamlessly integrated into any business workflow without the need for software installation. With its cutting-edge technology and streamlined process, IDOK not only simplifies compliance but also enhances the customer experience, making it the ideal choice for businesses looking to optimize their customer onboarding and verification processes efficiently and securely.

#### THE NEW DIMENSION OF DIGITAL IDENTIFICATION

The IDOK audited electronic communication system enables the complete digitalization of customer verification processes, including data capture, identity document verification, and risk assessment. The system ensures that the recorded information is accurate, securely stored, and easily accessible for future reference.

At the core of the IDOK service is operator-assisted video identification, which allows agents to initiate the process directly from a standard browser. This enables customers to quickly and securely verify their identity online using their desktop, laptop, mobile phone, or tablet camera, providing a seamless and user-friendly experience across all devices

## **FEATURES**

## COMPLIANCE WITH CORPORATE STANDARDS

The system adheres to both corporate policies and industry standards, providing a robust framework for secure and reliable customer verification. By implementing the IDOK service, organizations can ensure that their verification processes are consistent, transparent, and aligned with best practices, enhancing trust and compliance across all operations.

#### **ARCHIVED VIDEO CALLS**

The IDOK system enables the recording and archiving of customer verification video calls, providing a secure and reliable way to document the process. This facilitates the swift and effective resolution of potential disputes, ensuring transparency and accountability in customer interactions.

#### **BROWSER-BASED EXPERIENCE**

The IDOK service is entirely browser-based, eliminating the need for customers or operators to install any external software, applications, or plugins. This ensures a seamless and hassle-free verification process that can be easily accessed from any standard web browser.

#### **TECHNOLOGICAL COMPATIBILITY**

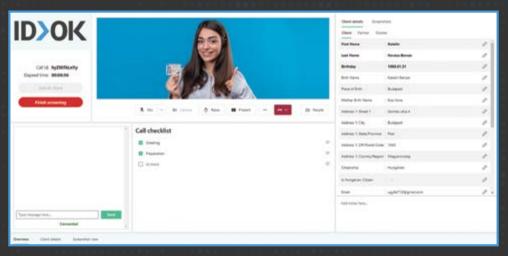
Our KYC digital identification platform is designed with technological compatibility in mind, ensuring that the system is easily integratable and adaptable to diverse and evolving technological environments.

# OPERATOR-GUIDED VERIFICATION WITH AI SUPPORT

Expert operators guide customers through the identification process, ensuring strict adherence to verification procedures. If needed, they can also use Al-based image comparison to further reduce the risk of fraud and other potential threats.

#### **SECURITY AND DATA PROTECTION**

The system safeguards customer data according to the highest security and data protection standards. Institutions using the IDOK service operate with dedicated Entra ID in an isolated environment, ensuring optimal data security and privacy.









#### **TECHNOLOGY**

The IDOK system leverages cloud-based technology to ensure high-level IT security and availability. It is built on the foundation of Microsoft Power Platform, Entra ID (Azure Active Directory), and Azure resources, providing a robust and scalable solution for seamless operations.

#### **ROLE-BASED SECURITY AND DATA ENCRYPTION**

Role-based security solutions ensure that only authorized users have access to sensitive information. Data is encrypted both at rest and in transit, providing protection against unauthorized access and ensuring the highest level of data security.

#### **FLEXIBLE RESOURCE MANAGEMENT**

Azure App Service offers versatile scaling options, enabling businesses to expand their resources as needed. This allows organizations to optimize performance and efficiently handle growing workloads without incurring unnecessary costs. The platform's flexibility ensures that your infrastructure can easily adapt to changing business demands, supporting seamless growth and innovation.

#### **CENTRALIZED ACCESS MANAGEMENT**

Entra ID enables streamlined user identity management and access control, supporting single sign-on (SSO) and, if needed, multi-factor authentication (MFA) to enhance security and simplify the login process.

#### **ADVANCED SECURITY FEATURES**

The Power Platform's integrated auditing and logging capabilities provide comprehensive visibility into user activities and system events. This robust monitoring framework facilitates the rapid detection and management of security incidents, supports proactive threat prevention, and ensures compliance with industry regulations and standards.

The IDOK service leverages cloud-based technologies to ensure system availability, scalability, and security, enabling reliable customer verification processes. Data stored in Microsoft's Frankfurt data center remains exclusively within the EU, fully compliant with GDPR requirements. The infrastructure prioritizes identity and access management, threat protection, and security information management through Azure Monitor, guaranteeing robust protection of customer data.

#### **MONTHLY SUBSCRIPTION**

The IDOK service is available through a flexible and cost-effective subscription model, eliminating the need for substantial initial setup costs. This approach offers transparent and predictable expenses, allowing clients to tailor their packages to their specific needs and pay only for the services they require. The model is both scalable and economical, enabling businesses to stay up-to-date with technological advancements without additional financial commitments.















### IRF SOLUTIONS: EXPERTS IN DIGITAL TRANSFORMATION

#### **CUSTOMIZED SOLUTIONS**

IRF Solutions manages the entire software lifecycle, from business process analysis and specification development to solution design and system operation, providing a seamless, end-to-end service all under one roof.

With 30 years of experience, we offer extensive expertise in delivering IT solutions for the administrative and accounting operations of diverse industries. Our knowledge ensures efficient and streamlined processes across various business sectors.

